

### Consumer Legal Action Fund

The Fund was set up on 30 Nov 1994. The Fund has altogether considered 26 groups of cases. Each group ranges from several to thousands of consumers. Further, the Fund is presently considering whether legal assistance should be granted to 1 group of cases. The Fund has received applications from 1 group of cases. As consumers should exhaust all other means of dispute resolution before the Fund would consider their applications, the 1 group is now handled by the Council (Complaints and Advice Division) and would be referred to the Fund for consideration if necessary.

<b>Applications received and presently handled by Council's Complaints Division</b>			<b>1</b>
<b>Group of Cases presently under consideration</b>			<b>1</b>
<b>Groups of Cases considered since 30 Nov 1994</b>			<b>26</b>
• Problem solved during application		1	
• Assistance granted		12	
o Compensation obtained	*3		
o Liquidation	1		
o Judgment obtained	2		
o Cases not pursued - no recovery prospect	1		
o Cases not pursued - applicants' withdrawal	1		
o In process	4		
• Referred to Council for Policy Consideration		3	
• Referred to Council for Mediation		2	
• Assistance declined		8	

\* 1 group has partial compensation received and is still in progress.