

### Number of Complaint Cases Handled by the Research & Survey Division

Categories		Calendar Year		Increase
		1997	1998	
1	Electrical, Telecom, Computer, Audio, Video & Photographic Products/Services	23	134	483%
2	Foods, Health Foods & Medical Products/Services	23	73	217%
3	Household Products	24	72	200%
4	Personal Products/Services	13	45	246%
5	Toys & Children's Products	7	31	343%
6	Miscellaneous Products/Services	12	59	392%
<b>TOTAL</b>		<b>102</b>	<b>414</b>	<b>306%</b>