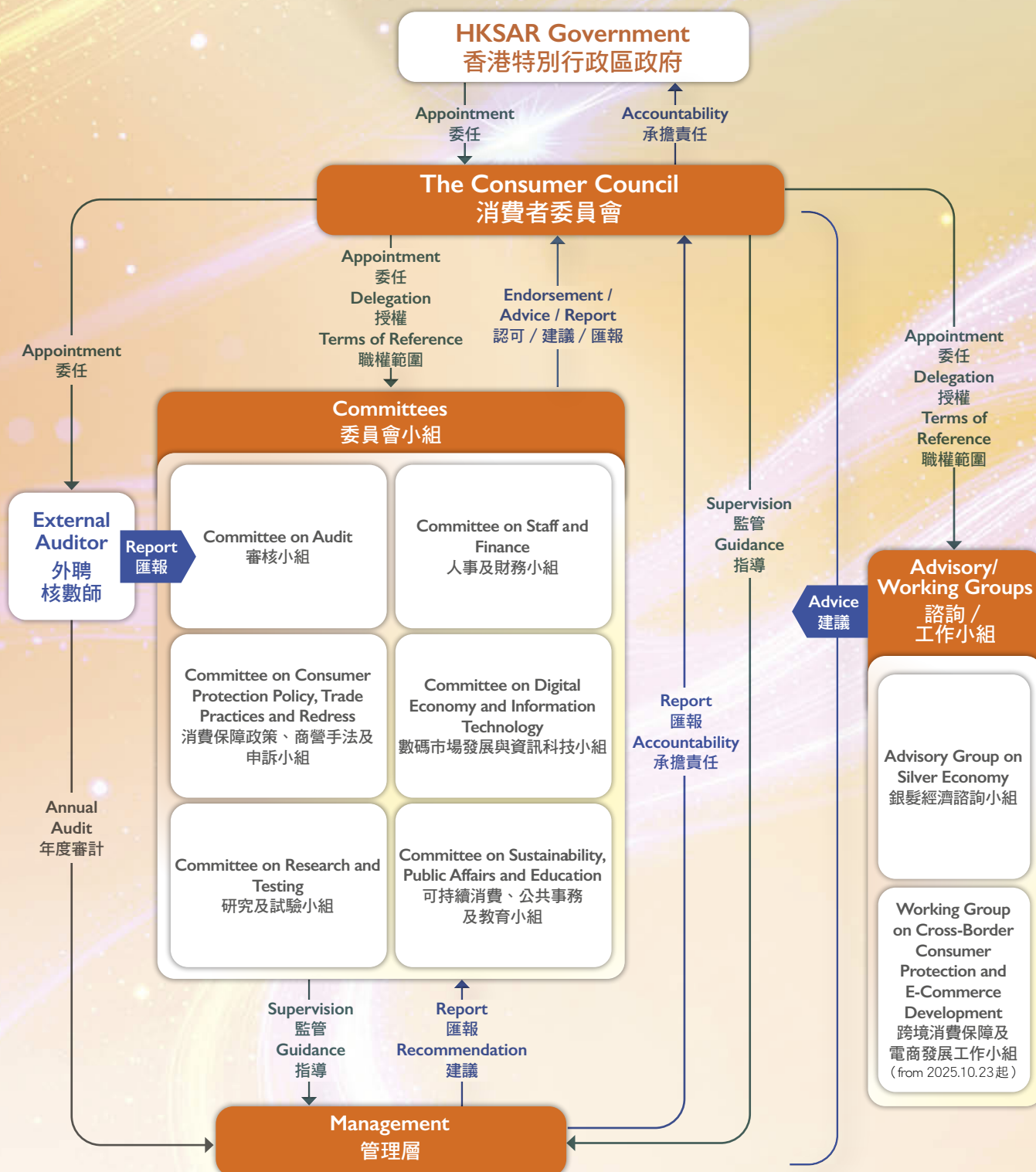


GOVERNANCE AND MANAGEMENT

機構管治及管理

Consumer Council Corporate Governance Structure 消費者委員會的企業管治架構



As Hong Kong's statutory consumer protection body, the Consumer Council upholds a longstanding commitment to strong corporate governance and dedication to consumer protection. Through a governance framework incorporating recommended principles and best practices for statutory bodies, the Council fulfils its functions to the highest professional standards while promoting fairness and ethical conduct, ensuring accountability and transparency in its operations, and achieving good proper management in the interests of all stakeholders and the public.

作為香港專責推動及保障消費者權益的法定機構，消費者委員會長久以來堅守良好的企業管治，致力推動及保障消費者權益。本會的管治框架以法定機構的指導原則和最佳實務為核心，從而以最高專業標準履行其職能，同時促進公平和道德行為，確保運作兼具問責性和透明度，並以所有持份者和公眾利益為出發點，實現良好管治。

Membership of the Consumer Council

Formed according to Section (6) "Membership of Council" of the Consumer Council Ordinance (Cap. 216), the Council comprises a Chairman, a Vice-Chairman and not more than 20 other Members appointed by the Chief Executive of the Hong Kong Special Administrative Region (HKSAR) for a term not exceeding 2 years. Members may be reappointed upon the expiry of their respective terms of office. All are governed by the Council's Code of Conduct for Members.

In terms of Members' personal profile, the Council's composition achieved a high degree of diversity in advising and governing the Council's works, encompassing educational background, professional and industry representation, skills and knowledge, age and gender. Sectors covered academia, the legal sector, medical sector, business sector, social welfare sector, information technology sector and the Legislative Council.

On 15 July 2026, Mr Clement CHAN Kam-wing, BBS, MH, JP was reappointed as the Chairman of the Council. On 1 November 2025, Mr Tony PANG Chor-fu, MH was reappointed as the Vice-Chairman of the Council, Ms Ivy CHEUNG Wing-han and Mr Albert WONG Kin-wai were reappointed as Council Members, and Dr Kingsley CHAN Hau-ngai was newly appointed as a Council Member. On 1 January 2026, Prof. CHUNG Chi-yung, Ms Miranda KWAN Ching-yi, Mr Duncan MA Tak-yan, Ms Rachael SIU Suk-yu and Mr Andy WONG Man-kit were reappointed as Council Members, and Ms Angela KWOK Chiu-ting and Dr Frankie NGAN Man-yu were newly appointed as Council Members.

The Council would like to express its gratitude to the outgoing Council Members The Hon Holden CHOW Ho-ding, JP, Ms Veronica FUNG Kit-ming and Prof. Jack POON Sik-ching for their unrelenting commitment and dedication during their terms of office.

消費者委員會委員

消費者委員會的委員按照《消費者委員會條例》(第216章)第6條「委員會的席位」組成，成員包括主席、副主席及不多於20名其他委員。委員由香港特別行政區行政長官委任，任期不超過兩年，委員於任期屆滿後可再獲委任。所有委員須遵守委員行為守則。

各委員在個人專業背景方面均具高度多元性，涵蓋教育資歷、專業及行業代表性，以及不同技能、知識、年齡和性別，有助委員會有效履行其顧問角色，並加強對消費會的管治。委員的界別包括學術界、法律界、醫療界、商界、社會福利界、資訊科技界及立法會等。

於2026年7月15日，陳錦榮先生，銅紫荊星章，榮譽勳章，太平紳士再度獲委任為消委會主席。於2025年11月1日，彭楚夫先生，榮譽勳章再度獲委任為消委會副主席，而張穎嫻女士及黃健威先生則再次獲委任為委員；新委員為陳厚毅醫生。其後，於2026年1月1日，鍾志勇教授、關靜儀女士、馬德仁先生、蕭淑瑜大律師及黃文傑先生再度獲委任為委員；新委員則包括郭昭廷女士及顏汶羽博士。

本會亦衷心感謝以下卸任委員於任內的不懈承擔與寶貴貢獻：周浩鼎議員，太平紳士、馮潔鳴女士及潘釋正教授。

Note: The membership of the Consumer Council, the Committees and Advisory/Working Groups in this report are as at 31 July 2026.

註：本報告內之消費者委員會委員、增選委員、小組及諮詢/工作小組委員名單，截至2026年7月31日為準。

MEMBERSHIP OF THE CONSUMER COUNCIL

(as at 31 July 2026 截至 2026 年 7 月 31 日)

消費者委員會委員



Chairman 主席

Mr Clement CHAN Kam-wing,
BBS, MH, JP

陳錦榮先生，銅紫荊星章，榮譽勳章，
太平紳士

Senior Advisor to the Board of
Leading Accounting Firm
會計師事務所董事會高級顧問



Vice-Chairman 副主席

Mr Tony PANG Chor-fu, MH

彭楚夫先生，榮譽勳章

Entrepreneur
企業家

Dr Kingsley CHAN Hau-ngai

陳厚毅醫生 (from 2025.11.01起)

Specialist in Dermatology & Venereology
皮膚科及性病科專科醫生



The Hon CHAN Hoi-yan

陳凱欣議員

Legislative Councillor
立法會議員



Mr Kenneth CHAN Kin-nin, MH

陳建年先生，榮譽勳章

Food Industry
食品業



Ms Ivy CHEUNG Wing-han

張穎嫻女士

Senior Partner of Audit Firm, Hong Kong
審計服務香港區首席合夥人



Prof. CHUNG Chi-yung

鍾志勇教授

Chair Professor and Head of Department of
Electrical and Electronic Engineering
大學電機及電子工程學系講座教授及系主任



Prof. Marshall JEN Hong

任鴻教授

Managing Partner of Family Business Advisory and
Research Institution
家族傳承諮詢及研究機構管理合夥人



Ms Miranda KWAN Ching-yi

關靜儀女士

Director of Business Assurance
管理與保證總監



Ms Angela KWOK Chiu-ting
郭昭廷女士 (from 2026.01.01起)

Financial Services Company Partner
金融服務公司合夥人



Mr Duncan MA Tak-yan
馬德仁先生

Programme Manager
項目經理



Prof. LAM Hon-ming, MH
林漢明教授，榮譽勳章

Professor of Life Sciences
生命科學教授



Ms Rachael SIU Suk-yu
蕭淑瑜大律師

Barrister-at-Law
大律師



Mr Stephen LEUNG Shing-yum
梁盛蔭律師

Law Firm Partner
律師事務所合夥人



The Hon Augustine WONG Ho-ming, JP
黃浩明議員，太平紳士

Executive Director of Property Development Company
地產發展公司執行董事



Ms Ivy LEUNG Siu-ling
梁少玲女士

Chief Executive of Social Welfare Organisation
社會福利機構總幹事



Mr Albert WONG Kin-wai
黃健威先生

Chairman of Association of I.T. Leaders in Education
資訊科技教育領袖協會主席



Dr Ada LIN Wai-chi
連慰慈醫生

Specialist in Infectious Disease
感染及傳染病科專科醫生



Mr Andy WONG Man-kit
黃文傑先生

Deputy Director, Public Affairs
副董事 — 公共事務



Dr Frankie NGAN Man-yu
顏汶羽博士 (from 2026.01.01起)

Programme Director and Assistant Professor of
Tertiary Institution
大專院校項目總監兼助理教授



Mr Selwyn YU Sing-cheung, SC
余承章資深大律師

Senior Counsel
資深大律師



Retired Consumer Council Members 卸任消費者委員會委員

The Hon Holden CHOW Ho-ding, JP
周浩鼎議員，太平紳士

Ms Veronica FUNG Kit-ming
馮潔鳴女士

Prof. Jack POON Sik-ching
潘釋正教授

CO-OPTED MEMBERS OF THE CONSUMER COUNCIL

(as at 31 July 2026 截至 2026 年 7 月 31 日)

消費者委員會增選委員

Prof. Karen CHAN Ka-yin, JP
陳嘉賢教授，太平紳士 (from 2025.12.08起)
Executive Director
執行董事



Mr Terrence HUI Man-chun
許文俊先生 (from 2025.12.08起)
EdTech Entrepreneur and Adjunct Professor,
Department of Digital and Innovation Technology
教育科技企業家兼數碼創新及科技學系客座教授



Mr Roy CHAN Kai-yan
陳啟恩先生
IT Professional
資訊及科技專業人員



Prof. Patrick IP
葉柏強教授
Clinical Professor in Paediatrics and Adolescent Medicine
兒童及青少年科學系臨床教授



Dr Hugo CHAN Leung-to
陳亮途博士
Associate Dean of Business School
商學院副院長



Prof. Kelvin KWOK Hiu-fai
郭曉暉教授
Associate Dean and Associate Professor of Law
大學法律學系副院長兼副教授



Dr Toa CHARM
湛家揚博士
Associate Professor of Practice in
Innovation and Technology
大學商學院創新及科技專業應用副教授



Mr Edwin LAI Ka-chung
黎家聰先生 (from 2025.12.08起)
Senior Management of Electronic Payment Platform
電子支付平台高層代表



Prof. Herbert CHIA Pun-kok, MH, JP
車品覺教授，榮譽勳章，太平紳士
Senior Advisor of Leading Cloud Intelligence Group
領先雲端智能集團高級顧問



Ms Queenie Fiona LAU, SC
劉恩沛資深大律師
Barrister-at-Law
大律師



Mr Johnny FEE Chung-ming, JP
費中明律師，太平紳士
Solicitor
事務律師



Ms Isabella LAU Kam-chu
劉錦珠女士
Senior Advisor of Insurtech company
保險科技公司高級顧問



Ms Silvia LAW Dai-jiao

羅代姣女士 (from 2025.12.08起)

Senior Management of Social Media Platform
社交媒體高層代表**Mr Kyrus SIU King-wai**

蕭景威先生

Director of Global Social Impact Consultancy
環球社會效益顧問公司董事**Mr Stanley LEE Kei-chuen**

李基銓先生 (from 2025.12.08起)

President of E-Commerce Association of Hong Kong
香港電商協會會長**Prof. Nora TAM Fung-ye, BBS, JP**
譚鳳儀教授，銅紫荊星章，太平紳士Chair Professor of
Environmental Science and Conservation
環境科學及生態保育講座教授**Prof. Andrew MAK Tsz-chung**
麥子充教授Professor of Engineering Practice
(Chemical & Biological Engineering)
工程實務教授 (化學與生物工程)**Mr WANG Bin**

王斌先生 (from 2025.12.08起)

Senior Management of Mainland Social Media Platform
內地社交媒體高層代表**Mr Alan NG Man-sang**
吳敏生大律師Barrister-at-Law
大律師**Mr Martin WONG Wing-hoi, SC**
王永愷資深大律師Barrister-at-Law
大律師**Mr QIU Yatong**

仇亞童先生 (from 2025.12.08起)

Vice President of E-Commerce Platform
電子商務平台副總裁**Mr YAN Hao**

顏昊先生 (from 2025.12.08起)

Senior Management of Social Media Platform
社交媒體高層代表**Dr SHEN Janguang**

沈建光博士 (from 2026.04.16起)

Vice President of E-Commerce Platform
電子商務平台副總裁**Ms Jelly ZHOU Huijing**

周慧晶女士 (from 2025.12.08起)

CEO of E-Commerce and Online Retail Platform
電子商務平台行政總裁**Retired Consumer Council Co-opted Members 卸任消費者委員會增選委員****Mr Michael PANG**
彭銘楷先生**Mr Michael YUNG Wai-kee**
翁偉基先生

COMMITTEES AND ADVISORY/WORKING GROUPS

委員會小組及諮詢 / 工作小組

The Council operates with a committee structure comprising 6 Committees, with Full Council meetings held on a bimonthly basis. In addition, the Council has 1 Advisory Group and 1 Working Group established.

On 23 October 2025, the Council established the Working Group on Cross-Border Consumer Protection and E-Commerce Development, which held its inaugural meeting on 8 December 2025. More details of the Working Group are covered in the chapter *"Strengthening Mainland and Global Connection for Consumer Protection"* (p.80)

As permitted by the Council's statutory power, the Council co-opts professionals of different disciplines as members of the Committees or Advisory/Working Groups in order to benefit from their expertise and to facilitate the Council's work or studies in specific fields.

During the year, 7 Co-opted Members, namely Mr Roy CHAN Kai-yan, Mr Michael PANG, Mr Kyrrus SIU King-wai, Ms Queenie Fiona LAU, SC, Mr Johnny FEE Chung-ming, JP, Dr Hugo CHAN Leung-to and Prof. Nora TAM Fung-ye, BBS, JP, continued to serve the Council upon reappointment. On 8 December 2025, Prof. Karen CHAN Ka-yin, JP, Mr Terrence HUI Man-chun, Mr Edwin LAI Ka-chung, Mr Stanley LEE Kei-chuen, Mr QIU Yatong, Mr WANG Bin and Ms Jelly ZHOU Huijing were newly appointed as Co-opted Members. On 16 April 2026, Mr SHEN Jianguang was newly appointed as a Co-opted Member.

The Council would like to express its gratitude to the outgoing Co-opted Members Mr Michael PANG and Mr Michael YUNG Wai-kee for their unrelenting commitment and dedication during their terms of office.

In addition, the Council administers the Consumer Legal Action Fund via a Board of Administrators and a Management Committee¹. The current Chairman of the Management Committee is Mr Richard KHAW Wei-kiang, SC, JP.

本會採用委員會小組制度運作，現設有 6 個委員會小組；此外，亦設有 1 個工作小組和 1 個諮詢小組。委員會每兩個月召開一次全體委員會議。

於 2025 年 10 月 23 日，本會成立「跨境消費保障及電商發展工作小組」，並於同年 12 月 8 日舉行首次會議。更多有關小組的工作內容，請瀏覽本年報「[跨域協作 深化與內地及全球消保聯繫](#)」(第 80 頁)一節。

委員會亦根據法定權限，邀請各界專才加入相關委員會小組或諮詢 / 工作小組為增選委員，提供專業意見，並促進特定範疇的工作或研究。

年內，共有 7 位增選委員獲續任，包括陳啟恩先生、彭銘楷先生、蕭景威先生、劉恩沛資深大律師、費中明律師，太平紳士、陳亮途博士及譚鳳儀教授，銅紫荊星章，太平紳士。另外，於 2025 年 12 月 8 日，陳嘉賢教授，太平紳士、許文俊先生、黎家聰先生、李基銓先生、仇亞童先生、王斌先生及周慧晶女士獲邀加入為增選委員；沈建光博士於 2026 年 4 月 16 日獲邀加入為增選委員。

本會亦衷心感謝以下卸任增選委員於任內的不懈承擔與寶貴貢獻：彭銘楷先生及翁偉基先生。

此外，消費者訴訟基金則由執行委員會及管理委員會監督管理¹。管理委員會的現任主席為許偉強資深大律師，太平紳士。

1. See the Annual Report of the Consumer Legal Action Fund 2025-26 for details.
詳情請參閱消費者訴訟基金 2025-26 年報。

Committee on Audit 審核小組

2025-26

Number of Meetings 會議次數：2

Convenor 召集人

Ms Ivy CHEUNG Wing-han 張穎嫻女士

Members 委員

Mr Clement CHAN Kam-wing, BBS, MH, JP
陳錦榮先生，銅紫荊星章，榮譽勳章，太平紳士

Ms Miranda KWAN Ching-yi 關靜儀女士

Ms Angela KWOK Chiu-ting
郭昭廷女士（from 2026.02.23 起）

Ms Rachael SIU Suk-yu 蕭淑瑜大律師

The Hon Augustine WONG Ho-ming, JP
黃浩明議員，太平紳士

Key Functions 主要職能

1. To assist the Full Council in fulfilling its functions by providing an independent review of and making recommendations on financial reporting, audit process, risk management policies as well as internal control measures of the Council.
 2. To supervise the overall framework of corporate governance and refer to the Full Council issues or weaknesses identified by the Committee or external audit.
1. 獨立審查消委會的財務報告、審計流程、風險管理政策及消委會的內部監控措施並提出建議，協助委員會全體大會履行其職能。
 2. 監督消委會治理的整體框架，並就小組或外部審計發現的問題或不足之處提交予委員會全體大會。

**Committee on Consumer Protection Policy,
Trade Practices and Redress**
消費保障政策、商營手法及申訴小組

2025-26
Number of Meetings 會議次數：3

Chairman 主席

Mr Selwyn YU Sing-cheung, SC 余承章資深大律師

Vice-Chairperson 副主席

Ms Miranda KWAN Ching-yi 關靜儀女士

Members 委員

The Hon CHAN Hoi-yan 陳凱欣議員

Prof. Marshall JEN Hong 任鴻教授

Dr Frankie NGAN Man-yu

顏汶羽博士 (from 2026.02.23 起)

Ms Rachael SIU Suk-yu 蕭淑瑜大律師

The Hon Augustine WONG Ho-ming, JP
黃浩明議員，太平紳士

Co-opted Members 增選委員

Mr Johnny FEE Chung-ming, JP 費中明律師，太平紳士

Prof. Kelvin KWOK Hiu-fai 郭曉暉大律師

Ms Queenie Fiona LAU, SC 劉恩沛資深大律師

Mr Alan NG Man-sang 吳敏生大律師

Key Functions 主要職能

1. To play an active role in advocating for a fair, just and competitive marketplace from the aspect of enhancing public policies relating to consumer protection.
 2. To advise and govern the Council on matters relating to public policy on the rights and protection of consumers.
 3. To look at consumer protection policies in other jurisdictions and to examine the feasibility of adopting similar provisions in Hong Kong.
 4. To formulate and to submit recommendations through the Council to the Government to amend and/or adopt public policies to protect consumers.
 5. To oversee the publication of reports on advancing public policies on consumer protection or legal protection for consumers.
 6. To oversee the examination of the practices and advertisements of individual traders and, where these are unacceptable, to secure an end to the practices or to "name" the trader in order to warn consumers.
 7. To improve the treatment of consumers by
 - contributing to the development of codes of practice and standards of professional and trade bodies.
 - responding to consultation papers.
 - overseeing the Council's participation in voluntary redress schemes.
 8. To review the Council's consumer complaints handling procedures as and when necessary.
-
1. 積極倡導公平、公正及具競爭力的市場環境，並促進有關消費者保障的公共政策。
 2. 就消費者權益及保障的公共政策事宜向消委會提供意見及作出指導。
 3. 參考其他地區的消費者保障政策，並研究在香港採納類似條文的可行性。
 4. 制訂建議並透過消委會向政府提交，以修訂及 / 或採納保障消費者的公共政策。
 5. 監察就完善保護消費者之公共政策或對消費者的法律保障發表的報告。
 6. 監察個別商戶的營運手法及廣告內容，如有不當，促使其停止有關行為，或公開點名以警示消費者。
 7. 以改善消費者待遇為目標：
 - 促進專業和營商機構，制定行為守則和標準；
 - 回應諮詢文件；
 - 監督消委會參與自願補償計劃。
 8. 在有需要時檢討消委會的消費者投訴處理程序。

Committee on Digital Economy and Information Technology 數碼市場發展與資訊科技小組

2025-26

Number of Meetings 會議次數：4

Chairman 主席

Mr Albert WONG Kin-wai 黃健威先生
(from 2026.07.30 起)

Members 委員

Prof. CHUNG Chi-yung 鍾志勇教授
Prof. Marshall JEN Hong 任鴻教授
Dr Ada LIN Wai-chi 連慰慈醫生

Co-opted Members 增選委員

Mr Roy CHAN Kai-yan 陳啟恩先生
Dr Toa CHARM 湛家揚博士
Prof. Herbert CHIA Pun-kok, MH, JP
車品覺教授，榮譽勳章，太平紳士
Mr Kyrus SIU King-wai 蕭景威先生
Mr Martin WONG Wing-hoi, SC 王永愷資深大律師

Key Functions 主要職能

1. To alert the Council of critical consumer issues that may arise in the digital economy and advise on strategies and appropriate actions for protecting consumer interests.
 2. To advise the Council on effective approaches to monitor technical developments and advances in technology or study digital issues.
 3. To facilitate the Council's connection with appropriate stakeholders, such as key market players or solution providers, and broaden the Council's outreach in the digital community.
 4. To govern the Council on its internal IT system development and adoption of technological tools to strengthen communication with stakeholders and consumers.
 5. To advise and direct the Council in its development of Artificial Intelligence and the related policies and technology deployments.
 6. To review and advise the Council on tendering, consultancy recommendations, and implementation of IT projects on project status and quality of work, whilst upholding a level of cybersecurity that complies with regulatory requirement, policy guidelines and/or industry best practices.
1. 就數碼經濟中可能出現的重大消費者問題向消委會提出警示，並就保護消費者利益的策略和適當行動提出建議。
 2. 就監察科技或技術發展及研究各類數碼相關問題的有效方法向消委會提出建議。
 3. 協助消委會與適當的持份者，例如市場主要參與者或解決方案提供者建立聯繫，並擴大消委會在數碼領域的接觸面。
 4. 就消委會內部資訊科技系統的開發及技術工具的採用提供指導，以加強與持份者及消費者的溝通。
 5. 就人工智能的發展及相關政策和技術部署向消委會提供建議及指導。
 6. 審議並就招標、顧問建議及資訊科技項目的實施、項目進度及工作質量向消委會提出建議，同時確保網絡安全水平符合監管要求、政策指引及／或行業最佳做法。

Committee on Research and Testing 研究及試驗小組

2025-26
Number of Meetings 會議次數：6

Chairman 主席

Prof. CHUNG Chi-yung 鍾志勇教授

Vice-Chairperson 副主席

Ms Ivy CHEUNG Wing-han 張穎嫻女士

Members 委員

Dr Kingsley CHAN Hau-ngai

陳厚毅醫生 (from 2026.02.23 起)

Prof. LAM Hon-ming, MH 林漢明教授，榮譽勳章

Mr Stephen LEUNG Shing-yum 梁盛蔭律師

Ms Ivy LEUNG Siu-ling 梁少玲女士

Dr Ada LIN Wai-chi 連慰慈醫生

Mr Duncan Ma Tak-yan 馬德仁先生

Ms Rachael SIU Suk-yu 蕭淑瑜大律師

Mr Andy WONG Man-kit 黃文傑先生

Co-opted Members 增選委員

Prof. Patrick IP 葉柏強教授

Prof. Andrew MAK Tsz-chung 麥子充教授

Prof. Nora TAM Fung-ye, BBS, JP

譚鳳儀教授，銅紫荊星章，太平紳士

Key Functions 主要職能

1. To advise the Council on matters pertaining to the testing and survey projects on consumer products and services, including the scope of project and budgetary matters.
 2. To review the test and survey results as well as comments from manufacturers, agents, experts, consultants, etc. in respect of these results.
 3. To examine issues affecting the health and safety of consumers.
 4. To review the annual work plan and estimated budget for product testing and survey projects.
 5. To make recommendations to the Council on actions to be taken in this programme area.
-
1. 就有關研究及試驗事宜，包括消費品和服務項目、項目範圍和預算事項向消委會提出建議。
 2. 審查測試和調查結果及收集製造商、代理商、專家、顧問等對這些結果的意見及看法。
 3. 審視影響消費者健康和安全的問題。
 4. 審議產品測試及調查項目工作的年度計劃和預算。
 5. 就研究及試驗方面應採取的行動向消委會提出建議。

Committee on Staff and Finance 人事及財務小組

2025-26

Number of Meetings 會議次數：5

Chairman 主席

Mr Clement CHAN Kam-wing, BBS, MH, JP
陳錦榮先生，銅紫荊星章，榮譽勳章，太平紳士

Vice-Chairman 副主席

Mr Tony PANG Chor-fu, MH 彭楚夫先生，榮譽勳章

Members 委員

Mr Kenneth CHAN Kin-nin, MH 陳建年先生，榮譽勳章

Ms Ivy CHEUNG Wing-han 張穎嫻女士

Mr Stephen LEUNG Shing-yum 梁盛蔭律師

Mr Albert WONG Kin-wai 黃健威先生

Mr Selwyn YU Sing-cheung, SC 余承章資深大律師

Key Functions 主要職能

1. To formulate policy pertaining to the annual budget of the Council.
2. To monitor and approve the income and expenditure account of the Council.
3. To consider the conditions of service and any disciplinary or other staff management matters and to take/recommend appropriate action.
4. To approve/endorse the appointment, confirmation, renewal of contracts, award of annual increment etc. of the staff of the Council as the case may be.
5. To receive and deal with complaints against staff of the Council.
6. To advise on the investment strategy for the Consumer Legal Action Fund.
7. To advise on the investment strategy for the Council's liquid fund.
8. To take on other duties as advised by the Consumer Council.

1. 制定消委會年度預算的有關政策。
2. 監督和批准消委會的收支決算。
3. 考慮服務條件，以及任何紀律或其他人員管理事項，並採取 / 建議適當的行動。
4. 批准 / 認可（視乎情況而定）消委會職員任命、確認、續簽僱員合同，以及職員的年度加薪等獎勵。
5. 受理和處理對消委會職員的投訴。
6. 就消費者訴訟基金的投資策略提供建議。
7. 就消委會流動資金的投資策略提供建議。
8. 履行消費者委員會交辦的其他職責。

**Committee on Sustainability, Public Affairs
and Education**
可持續消費、公共事務及教育小組

2025-26
Number of Meetings 會議次數：4

Chairman 主席

Mr Tony PANG Chor-fu, MH 彭楚夫先生，榮譽勳章

Vice-Chairman 副主席

Mr Kenneth CHAN Kin-nin, MH 陳建年先生，榮譽勳章

Members 委員

Dr Kingsley CHAN Hau-ngai 陳厚毅
醫生 (from 2026.02.23 起)

The Hon CHAN Hoi-yan 陳凱欣議員

Ms Miranda KWAN Ching-yi 關靜儀女士

Ms Angela KWOK Chiu-ting 郭昭廷
女士 (from 2026.02.23 起)

Prof. LAM Hon-ming, MH 林漢明教授，榮譽勳章

Ms Ivy LEUNG Siu-ling 梁少玲女士

Mr Duncan MA Tak-yan 馬德仁先生

Mr Albert WONG Kin-wai 黃健威先生

Mr Andy WONG Man-kit 黃文傑先生

Co-opted Members 增選委員

Dr Hugo CHAN Leung-to 陳亮途博士

Ms Isabella LAU Kam-chu 劉錦珠女士

Key Functions 主要職能

1. To advise and monitor the planning and implementation of the Council's publicity and education-related matters.
 2. To advise and monitor the production and marketing/promotional activities of "CHOICE" and other publications.
 3. To advise and examine matters pertaining to consumer education including production of publicity materials and organisation of publicity campaigns.
 4. To advise the Council on international liaison matters.
 5. To steer and provide advice about the strategic direction of the sustainability programme, including the scope of different projects and cross-divisional activities.
 6. To advise and oversee the development of the Council's sustainable consumption framework to ensure that it represents the needs of current and future Hong Kong consumers.
 7. To advise and review the fostering of partnerships and engagement with stakeholders in the community and Government in promoting public awareness of and participation in sustainable consumption.
1. 監督及就消委會宣傳及教育相關事宜的策劃和實施提供建議。
 2. 監督及就《選擇》月刊及其他出版物的製作和市場推廣／宣傳活動提供建議。
 3. 就消費者教育相關事宜提供建議及進行審議，包括宣傳材料的製作及宣傳活動的籌辦。
 4. 就國際聯繫事宜向消委會提供建議。
 5. 指導包括不同項目和跨部門活動之可持續發展計劃的策略方針，並提供建議。
 6. 監督及就消委會在有關可持續消費方面的發展提供建議，確保其反映現今和未來香港消費者的需求。
 7. 就促進與持份者包括社區及政府部門的夥伴關係及互動的工作提供意見及進行檢討，以推廣公眾對可持續消費的認識及參與。

Advisory Group on Silver Economy 銀髮經濟諮詢小組

2025-26
Number of Meetings 會議次數：3

Chairman 主席

Mr Clement CHAN Kam-wing, BBS, MH, JP
陳錦榮先生，銅紫荊星章，榮譽勳章，太平紳士

Members 委員

Mr Kenneth CHAN Kin-nin, MH 陳建年先生，榮譽勳章

Prof. CHUNG Chi-yung 鍾志勇教授

Prof. LAM Hon-ming, MH 林漢明教授，榮譽勳章

Ms Ivy LEUNG Siu-ling 梁少玲女士

Dr Ada LIN Wai-chi 連慰慈醫生

Dr Frankie NGAN Man-yu 顏汶羽
博士（from 2026.02.23 起）

The Hon Augustine WONG Ho-ming, JP
黃浩明議員，太平紳士

Key Functions 主要職能

1. To advise the Council of the assessment on the potential and market demand for developing the silver economy and advise on strategies and appropriate actions for promoting the silver economy.
2. To advise the Government through the Council that while seizing the opportunities in developing the silver economy, what steps should be taken in monitoring the relevant business activities so as to ensure that the consumer rights and interests of the elderly are protected.
3. To advise and govern the Council on publicity and education programmes for the elderly, including collaboration with other stakeholders, on the promotion of proper concepts and information for self-empowerment.
4. To facilitate the Council's liaison with appropriate stakeholders, such as key industry players and the Government's Advisory Panel on Silver Economy and the Customs and Excise Department (C&ED).

1. 就發展銀髮經濟的潛力及市場需求進行評估，並向消委會提供意見及就推動銀髮經濟的策略和適當行動提出建議。
2. 透過消委會向政府提供意見，指出在把握銀髮經濟發展機遇的同時，應採取何種措施監察相關商業活動，以保障長者的消費權益。
3. 就消委會為長者而設的宣傳及教育項目提供意見及指導，包括與其他持份者合作，推廣正確理念及資訊以提升長者自我能力。
4. 協助消委會與適當的持份者建立聯繫，例如主要業界人士、政府的銀髮經濟顧問小組及香港海關。

Working Group on Cross-Border Consumer Protection and E-Commerce Development

跨境消費保障及電商發展工作小組 (from 2025.10.23 起)

2025-26

Number of Meetings 會議次數：1

Note

All Membership of this Committee commenced from 23 October 2025, and all Co-opted Membership commenced from 8 December 2025.

備註

此小組委員任期由 2025 年 10 月 23 日開始，而所有增選委員任期由 2025 年 12 月 8 日開始。

Chairman 主席

The Hon Augustine WONG Ho-ming, JP
黃浩明議員，太平紳士

Members 委員

Mr Kenneth CHAN Kin-nin, MH 陳建年先生，榮譽勳章
Ms Miranda KWAN Ching-yi 關靜儀女士

Co-opted Members 增選委員

Prof. Karen CHAN Ka-yin, JP 陳嘉賢教授，太平紳士
Mr Terrence HUI Man-chun 許文俊先生
Mr Edwin LAI Ka-chung 黎家聰先生
Ms Silvia LAW Dai-jiao 羅代姣女士
Mr Stanley LEE Kei-chuen 李基銓先生
Mr QIU Yatong 仇亞童先生
Dr SHEN Janguang 沈建光博士 (from 2026.04.16 起)
Mr WANG Bin 王斌先生
Mr YAN Hao 顏昊先生
Ms Jelly ZHOU Huijing 周慧晶女士

Key Functions 主要職能

1. To steer and advise the Council on the strategic direction of cross-border consumer protection and e-Commerce development.
 2. To review and advise on findings arising from the nature and trends of cross-border complaints lodged against traders/platforms to mitigate the number of complaints.
 3. To study and contribute to the development of codes and standards relating to cross-border consumer protection and e-Commerce business.
 4. To review and advise on the execution of MOU arrangements between the Council and counterparts to enhance consumer protection.
 5. To foster partnerships and engagement with stakeholders in the Mainland and overseas on the development of cross-border consumer protection and e-Commerce.
 6. To advise and facilitate joint events, promotion, education and training programmes with Mainland and overseas counterparts.
1. 提供有關跨境消費保障及電商發展的戰略方向建議。
 2. 就消費者向跨境商戶 / 平台所提出的投訴性質及趨勢提供意見，以減少投訴。
 3. 研究並參與制定與跨境消費保障及電商業務相關的守則和標準。
 4. 就消委會與合作夥伴簽署的諒解備忘錄提供意見，以加強消費者保障。
 5. 促進與內地及海外持份者的合作與互動，推動跨境消費保障及電商發展。
 6. 就與內地及海外合作夥伴聯辦活動、推廣、教育及培訓專案提供建議並予以協助。

MANAGEMENT AND STAFF

管理層及員工

The Council Office

Under the leadership of the Council's Chief Executive, underpinned by the Deputy Chief Executive, the 158-staff-strong Council Office operates in 8 functional divisions, namely the Complaints and Advice Division; Consumer Education, Planning and Stakeholder Engagement Division; Finance and Administration Division; Human Resources Division; IT and Project Support Division; Legal and Compliance Division; Public, Mainland and International Affairs Division, and Research and Studies Division.

The 10 senior management team members possess a wealth of management experience and expertise in different functional areas. All staff members are governed by the Council's Code of Conduct.

Staff Training and Talent Development

During the year, the Council organised 3 staff briefing sessions and 11 training workshops to develop and enrich staff members' knowledge and skills in various scopes, covering national security, cybersecurity, e-commerce governance, the Competition Ordinance, risk management for artificial intelligence, racial equality and cultural sensitivity, as well as skill-based training such as IP telephony, media training, etc.

Finance

The Council derives its income mainly from Government subvention. Other sources of income (approximately 2.1%) include interest income. Total recurrent and non-recurrent expenditures for the year under review was HK\$141.59 million and HK\$8.08 million respectively².

消委會辦公室

以總幹事為首的消委會辦公室共有 158 名員工，工作主要由 8 個部門負責，包括投訴及諮詢部；消費者教育、策劃及伙伴合作部；財務及行政部；人力資源部；資訊科技及項目支援部；法律及合規部；公共、內地及國際事務部；以及研究及普查部。

10 位管理層人員擁有豐富的管理經驗及各職能範疇的專業知識。所有僱員須遵守「消費者委員會職員行為守則」。

員工訓練及人才發展

年內，本會舉辦了 3 場員工簡介會及 11 場培訓工作坊，以發展和豐富員工多方面的知識和技能，包括國家安全、網絡安全、規管電子商貿、《競爭條例》、人工智能的風險管理、種族平等及多元文化，以及各項技能培訓，包括網際規約（IP）電話服務、媒體訓練等。

財務

本會經費主要來自政府資助，其他收入來源（約 2.1%）包括銀行利息。年內經常及非經常性開支分別為港幣 1.4159 億元及港幣 808 萬元²。

2. See Appendix 1 for the Auditor's Report and Financial Statements for the accounts of the Council for 2025-26.
2025-26 年度核數師報告及各財務報表見附錄一。

FULL COUNCIL

Management Team of the Consumer Council (as at 31 July 2026)



Chief Executive
Dr Alaina SHUM

Public, Mainland and International Affairs Division 公共、內地及國際事務部



Senior Director,
Public, Mainland and
International Affairs[#]
高級總監
(公共、內地及國際事務)[#]
Ms Amy WONG Pui-shan
黃佩珊女士

Research and Studies Division 研究及普查部



Senior Director,
Research and Studies[#]
高級總監(研究及普查)[#]
Ms Angel CHEUNG Yan-fan
張昕帆女士

Consumer Education, Planning and Stakeholder Engagement Division* 消費者教育、策劃及伙伴合作部*



Senior Director, Consumer
Education, Planning and
Stakeholder Engagement[#]
高級總監(消費者教育、
策劃及伙伴合作)[#]
(from 2026.07.01起)
Ms Joey LAI Cho-ye
黎祖儀女士

Finance and Administration Division 財務及行政部

Director, Finance and Administration
總監(財務及行政)
Ms Helen WONG Lai-yan
黃麗茵女士
(from 2025.10.02起)

Remuneration for Top 3 Tiers of Staff in the Consumer Council 消委會首3級職員薪酬

Chief Executive – Directorate Pay Scale Point D4 總幹事 – 首長級薪級表薪點 D4

Deputy Chief Executive – Directorate Pay Scale Point D1 副總幹事 – 首長級薪級表薪點 D1

[#] Principal Officer / Senior Legal Counsel – Master Pay Scale Point 45-49 首席主任 – 總薪級表薪點 45-49

* Mr Francis HO Ying-foo's term ended upon retirement on 1 July 2026

何應富先生於 2026 年 7 月 1 日退休離任

委員會

消費者委員會管理層
(截至 2026 年 7 月 31 日)

總幹事

沈朝暉博士 (from 2025.08.21 起)



Deputy Chief Executive 副總幹事 *
Ms Catherine KWAN Chui-ching 關翠貞女士
 (from 2026.07.27 起)

Legal and Compliance Division
 法律及合規部



**Senior Director,
 Legal and Compliance[#]**
 高級總監(法律及合規)[#]
 Mr Michael KAN Kin-hang
 簡健恒先生

Complaints and Advice Division
 投訴及諮詢部



**Senior Director,
 Complaints and Advice[#]**
 高級總監(投訴及諮詢)[#]
 Ms Liza FUNG Tsz-yan
 馮子茵女士

Human Resources Division
 人力資源部

Director, Human Resources
 總監(人力資源)
 Mr Aidan CHOI Kwan-hang
 蔡君恒先生
 (from 2025.12.04起)

IT and Project Support Division
 資訊科技及項目支援部

Director, IT and Project Support
 總監(資訊科技及項目支援)
 Mr Ricky NG Chi-wah
 吳志華先生

CODE OF CONDUCT

行為守則

The Council Members and staff are governed by their respective sets of Code of Conduct. The Codes set out the standard of conduct and probity so as to strengthen its corporate governance, and internal control. Mandatory participation in the Annual Online Quiz on the content of the Code of Conduct is required for all staff. Members of staff who fail the quiz are required to attend a retest thereafter.

本會委員和職員受各自的行為守則約束。各守則釐定了行為和誠信標準，以加強本會企業管治和內部監控。所有員工都必須就行為守則內容參與年度網上測驗。未能通過測驗的員工必須隨後進行重新測試。

The Content of the Code 守則內容

Members and Staff	Members Specific	Staff Specific
- Prevention of Bribery Ordinance - Solicitation and Acceptance of Advantage - Advantages offered in their Official Capacity - Sponsorship offered in their Official Capacity - Offering of Advantages - Managing Conflict of Interest - Use of Council's Assets and Resources - Confidentiality of Information - Competition / Award Presentation - Records, Accounts and other Documents - Gambling - Loans - Compliance with Local Laws	- Members Bidding for the Council's Contract - Use of Public Fund - Misuse of Capacity as a Council / Committee Member	- Specific Requirement for Designated Posts - Misuse of Official Position - Outside Employment - Misconduct in Public Office - Guarantee - Indebtedness - Supervisory Accountability - Reporting Suspected Irregularities and - Criminal Offences
委員及職員	委員專用	職員專用
《防止賄賂條例》 - 索取和接受利益 - 職員以公職身分獲得利益 - 職員以公職身分獲得贊助 - 提供利益 - 處理利益衝突 - 使用消委會資產和資源 - 保密資料 - 比賽 / 頒獎 - 記錄、帳目和其他文件 - 賭博 - 貸款 - 遵從本地法例和法規	- 委員參與競投消委會的合約 - 運用公帑 - 濫用委員身份	- 對於指定職份的具體要求 - 濫用職權 - 外間工作 - 公職人員行為失當 - 擔保 - 欠債 - 督導責任 - 舉報涉嫌違規行為及刑事罪行

EXTERNAL COMMITTEES ATTENDED BY COUNCIL MEMBERS AND STAFF

本會委員及職員參與的外界委員會

Council Members and staff currently sit on close to 50 external committees, a few of which are listed below:

- Department of Health – Pharmacy and Poisons (Listed Sellers of Poisons) Committee
- Department of Justice – Working Group on Class Actions
- Electrical and Mechanical Services Department – Electrical Safety Advisory Committee
- Environment and Ecology Bureau – Electrical Safety Advisory Committee
- Estate Agents Authority
- Hong Kong Monetary Authority – Deposit-taking Companies Advisory Committee
- Hong Kong Q-Mark Council – Safeguard Committee
- Law Reform Commission – Sub-Committee on Cybercrime
- Office of the Communications Authority – Telecommunications Regulatory Affairs Advisory Committee
- Transport Department – Committee on Taxi Service Quality

本會委員及職員現時參與近 50 個外界委員會。以下列出部分：

- 衛生署 — 藥劑業及毒藥（列載毒藥銷售商）委員會
- 律政司 — 集體訴訟工作小組
- 機電工程署 — 電氣安全諮詢委員會
- 環境及生態局 — 電氣安全諮詢委員會
- 地產代理監管局
- 香港金融管理局 — 接受存款公司諮詢委員會
- 香港優質標誌局 — 香港「Q 嘜」優質標誌局委員會
- 法律改革委員會 — 電腦網絡罪行小組委員會
- 通訊事務管理局辦公室 — 電訊規管事務諮詢委員會
- 運輸署 — 的士服務質素委員會